

# QUALITY

Don't take our word for it, ask our customers.

**Kindful Hospice has proven to be a great company to help families during stressful times of need.** They stepped in very quickly and have made me very pleased with every outcome. They work well with families as well as my staff.

**CAROL S. SHAW, LPN**

Director of Nursing  
Brentwood Senior Living | Lawton

**I love the communication from Kindful Hospice, and the care has been awesome!**

**NAOLA ADESUYI, LPN**

Care Coordinator  
Rambling Oaks Assisted Living | Norman

Kindful Hospice has been a great partner. The staff works well with patients and families to provide excellent care.

**They always go above and beyond to meet patient needs and communicate well with our staff.**

**TWYLA LOWELL**

Assistant Director of Nursing  
Monte Vista Rehabilitation & Skilled Care | Lawton



**ADA | SHAWNEE**

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TRANSFORMING *the*  
**CARE**  
*of* SERIOUS ILLNESS

**RELIEF. COMFORT. COMPASSION.**

*... delivered at home*

**[kindfulhospice.com](http://kindfulhospice.com)**

# WHY KINDFUL

## WE BELIEVE

Clinical care at the end of life is just as important as clinical care at beginning of life.

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## KINDFUL CARE

Providing relief, comfort, compassion and kindness to you and your loved one.

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## KINDFUL PEOPLE

We hire and train differently to make sure we have like minded team members that can fulfill what it means to deliver *Kindful Care*.

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## KINDFUL COORDINATION

Kindful can help coordinate everything from Primary Care at Home to Palliative to Virtual Visits to Hospice providing a unique continuum of care for the seriously ill.

# FAQs

## ***What is Hospice?***

Hospice is not a facility; instead care is provided where the patient lives, at home or in a long-term care setting. Hospice provides a care team including nurse, social work, chaplain, volunteers and medical director to provide 24/7 care support to help control physical and emotional pain to assure the patient's comfort and dignity.

## ***When should a decision about entering a hospice program be made and who should make it?***

At any time during a life-limiting illness, it's appropriate to discuss all of a patient's care options, including hospice. By law the decision belongs to the patient. Most hospices accept patients who have a life-expectancy of six months.

## ***Does hospice do anything to make death come sooner?***

Hospice neither hastens nor postpones dying. Just as doctors and midwives lend support and expertise during the time of child birth, hospice provides its presence and knowledge during the dying process.

## ***How does hospice manage pain?***

Hospice believes that emotional pain is just as real as physical pain, so it addresses each. Hospice nurses and doctors are up to date on the latest medications and devices for pain and symptom relief. Counselors, including clergy, are available to assist family members as well as patients.

## ***Is hospice care covered by insurance?***

Hospice coverage is widely available. It is provided by Medicare nationwide and by most private insurance providers.

# SERVICE

## WHAT WE DO HOSPICE AND PALLIATIVE CARE



### CLINICAL

Physician, Nurses and Aides create a custom plan of care for each patient focused on their needs.



### EMOTIONAL & SPIRITUAL

Chaplain meets with patient and family to understand preference and provide guidance and support.



### SOCIAL & VOLUNTEER

Social Worker meets with patient and family to understand needs and marshal resources. Volunteers provide companionship, caring and support.